



Return & Refund Policy

Virtually Renowned Consulting Access LLC

Effective Date: 7/29/2025

Thank you for shopping with Virtually Renowned Consulting Access LLC. We strive to provide high-quality products and a positive customer experience. Please review our Return & Refund Policy carefully.

1. Clothing Items

- Returns or exchanges for clothing items are accepted **within 24 hours of delivery only** for size exchanges.
 - Items must be **unworn, unwashed, and in original condition** to qualify for a return or exchange.
 - Customers are responsible for **return shipping costs**.
 - To initiate a return or exchange, contact us at:
Email: TKnight@virtuallyrenownedconsulting.onmicrosoft.com
Phone: (984) 677-4191
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2. All Other Products

- **Non-clothing items are final sale** and are **not eligible for returns or refunds**, except in cases of damage or defects.
 - Videos, including on-demand sessions, webinars, trainings, and workshops, are **non-refundable**. Feedback is welcome for quality improvement purposes.
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3. Damaged or Defective Items

- If you receive a product that is damaged, defective, or misprinted, notify us **within 7 days of receipt**.
- Include a **photo of the item** and a brief description of the issue in your communication.



- Most products are fulfilled through **Printful and made-to-order**, so we do not accept returns for buyer's remorse, incorrect color selection, or incorrect item selection.
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4. Policy Notes

- We reserve the right to **refuse returns that do not comply** with these guidelines.
 - This policy ensures that we can maintain high-quality service and product standards for all customers.
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5. Contact Information

For questions or assistance with returns, please contact:

Email: TKnight@virtuallyrenownedconsulting.onmicrosoft.com

Phone: (984) 677-4191