



# Virtually Renowned Consulting Access LLC

## Website Policies & Notices

**Dr. Teranda Knight, Doctor of Behavioral Health**

**Effective Date:** 10/1/2025

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### 1. Privacy Notice

Virtually Renowned Consulting Access LLC (“we,” “our,” or “us”) is committed to protecting your privacy. By using this website, you consent to the collection and use of information as described below:

#### **Information We Collect:**

- **Personal Information:** Name, email, phone number, mailing address, and minimal information required for services, donations, or communications.
- **Financial Information:** We **do not store or access financial information**. All transactions are processed securely via third-party providers.
- **Non-Personal Information:** IP addresses, browser type, and pages visited, used to improve the user experience.

#### **Use of Information:**

- Provide services, respond to inquiries, send updates or newsletters, and process transactions.
- We **do not sell, trade, or rent** your personal information.

#### **Third-Party Websites:**

- Links to third-party platforms (Printify, Amazon KDP, PublishDrive, payment processors) may have different privacy practices. We are not responsible for their policies.

#### **Security:**

- We use reasonable security measures but cannot guarantee 100% security.



### **Changes:**

- Privacy Notice may be updated; continued use signifies acceptance.

### **Contact:**

- TKnight@virtuallyrenownedconsulting.onmicrosoft.com
  - (984) 677-4191
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## **2. Terms of Use**

By accessing this website, you agree to the following:

**Acceptance of Terms:** Use of the website constitutes acceptance; we may update terms at any time.

### **Services Provided:**

- Blog, forms, consultation requests, training information, e-commerce store, and coaching services.

**Electronic Communication:** Consent to receive emails; opt-out is available.

**Financial Transactions:** All processed via third parties; we do not store financial data.

**Intellectual Property:** All content is owned or licensed by us; unauthorized use is prohibited.

**Disclaimers and Liability:** Services and content are provided “as-is”; we are not liable for direct or indirect damages.

**User Obligations:** Provide accurate information, comply with laws, and respect other users.

**Links to Third Parties:** Access at your own risk.

**Governing Law:** North Carolina; disputes resolved in NC courts.

**Severability & Modification:** Invalid provisions do not affect others; changes posted on the website are effective immediately.



**Compliance:** Website operations comply with applicable privacy, consumer protection, and data security laws (e.g., GDPR, CCPA).

**Contact:** TKnight@virtuallyrenownedconsulting.onmicrosoft.com | (984) 677-4191

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### 3. Disclaimer

- **Informational Purposes Only:** Website content is for educational purposes; not medical, psychological, or therapeutic advice.
- **No Client-Provider Relationship:** Use of the website does not establish a professional relationship.
- **No Guarantee of Results:** Outcomes of using our resources vary; no guarantees are provided.
- **Financial and Personal Information:** Only minimal information is collected; financial info is handled by third-party providers.
- **Limitation of Liability:** We disclaim liability for any damages arising from website use.
- **Intellectual Property:** Unauthorized use of content is prohibited.

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### 4. Accessibility Statement

- Website designed for accessibility: clear navigation, intuitive layout, compatible with assistive technologies (screen readers, text-to-speech).
- Adjustable text size and contrast available.
- Accessible forms with alternative submission options on request.
- Continuous improvements to meet current accessibility standards.

**Feedback Contact:** TKnight@virtuallyrenownedconsulting.onmicrosoft.com | (984) 677-4191

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### 5. Return & Refund Policy

**Clothing Items:**



- Returns/exchanges within 24 hours **only** for size exchanges; unworn and unwashed; customer pays return shipping.

#### **Non-Clothing Items:**

- All other products, including videos, webinars, and workshops, are final sale; non-refundable except for damaged or defective items.

#### **Damaged or Defective Items:**

- Notify us within 7 days with a photo and description.
- Most orders are made-to-order via Printful; no returns for buyer's remorse, incorrect selection, or color.

**Contact for Returns:** TKnight@virtuallyrenownedconsulting.onmicrosoft.com | (984) 677-4191

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